



LEADERSHIP AND INNOVATION MANAGEMENT WORKSHOP

APPC organises one-week **Leadership and Innovation Management (LIM) Workshop** scheduled from **25 November to 29 November 2024** at Bangkok , Thailand. In today’s evolving world, leadership and innovation are the key drivers of success. This workshop is a hands-on, interactive program tailored specifically for postal sector professionals offering practical tools and strategies to help them stay ahead of the curve. The **core modules** will include developing leadership skills to lead teams effectively, inspire confidence, make data-driven decisions, drive innovation, understand fundamentals of fostering a culture of innovation within postal services, encouraging creativity, learning problem-solving techniques, equipping oneself for managing change, driving organizational transformation, gaining insights into improving customer satisfaction, providing service delivery through innovative solutions, and exploring new strategies that align with postal sector’s future trends and demands.

Please visit website for further details.

Leadership Styles	Study Visits	Group Activities
Culture of Innovation	Ethical Leadership	Boot Camp
Group Assignments and Presentations	Case Studies	Guest Speaker
Navigating Change	Practical Exercises	Strategy Management



Ms. Suchismita, who joined APPC in January 2024, is the course director for the LIM workshop. She brings to the table an experience of over a decade of service with India Post. Her extensive hands-on experience and deep expertise includes her previous role as Director of Postal Service in an Indian Province, where she managed postal services across more than 8,000 post offices. She has also organized in-house training in Quality Management, Human Resource Management, International Mail Accounting, Performance Management, etc. She has organized and facilitated many workshops in India Post and APPC. Her dedication to create new learning pathways promises an unforgettable experience for all participants.

