



ASIAN-PACIFIC
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Postal regulatory framework in Vietnam: An overview

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2. Recent and planned regulatory changes in Vietnam
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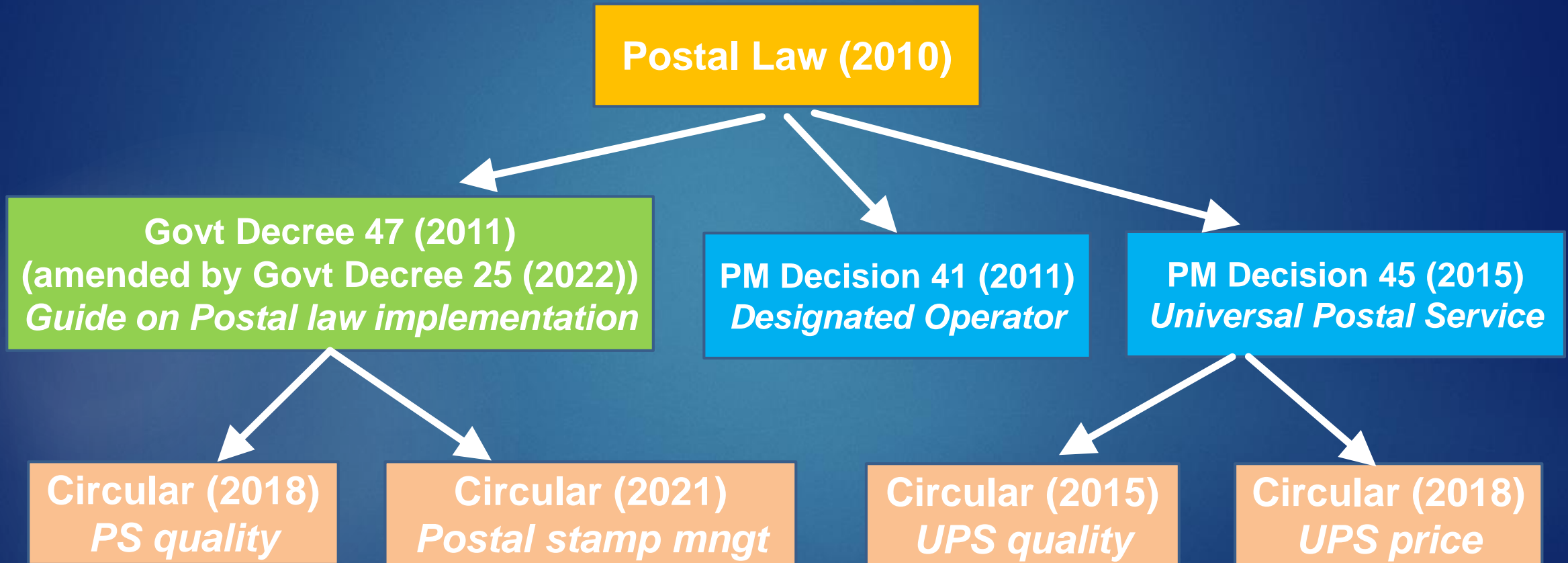
Postal regulatory framework in Vietnam



- Before 1997: State monopoly + Corporate monopoly (*only one state-owned company in the postal market*)
- Period 1997 - 2001: State monopoly (*only state-owned companies in the postal market*)
- Period 2002 - 2011: Open postal market (*all companies, including FDI companies with their capital portion limited at 51%*)
- From 2012: Totally open market

➔ Reducing monopoly + Opening market

Postal regulatory framework in Vietnam





Recent regulatory changes in Vietnam

- Clarification of postal license scope for providing service
- Postal license revocation procedure
- Postal security improvement
- Simplification of administrative procedures for postal licensing

→ Amendment in the Govt Decree 25 (2022)

Planned regulatory changes in Vietnam

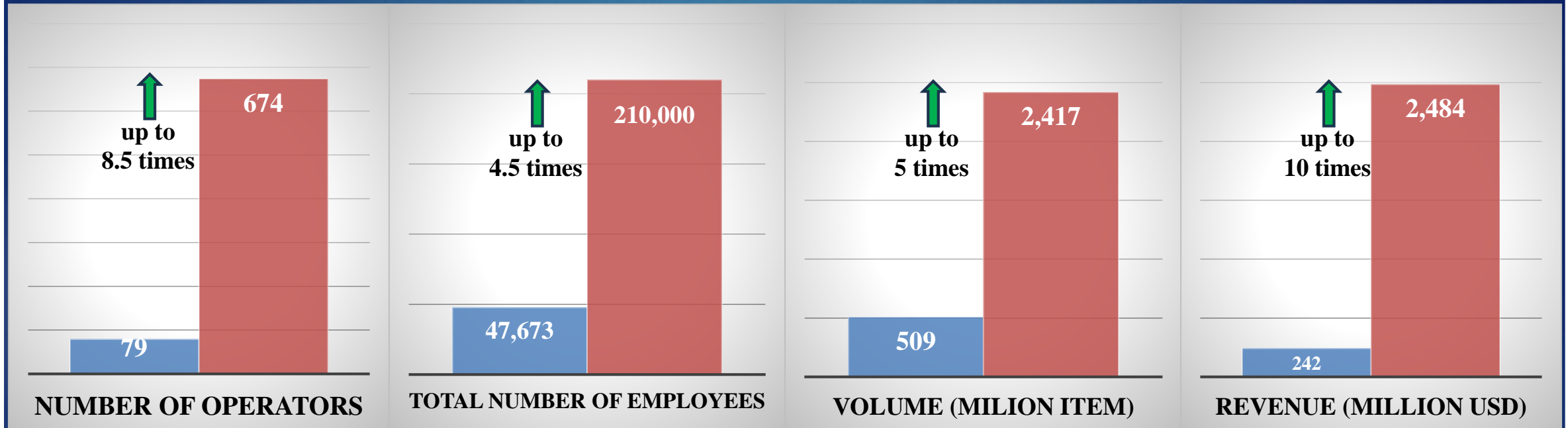


- Amendment of the postal law (2010)
 - Definition of postal service (different from the transportation service)
 - Scope of postal service vs parcel service
 - Licensing condition for postal service, parcel service
 - Scope of universal postal service
 - Postal security, quality, price
 - “Technology” postal operator licensing
 - ...



New Postal Law

Impact of the postal reforms to the economy



Vietnam postal market 2012-2023

■ 2012 ■ 2023

Expected impact of the reforms to the economy

- Growth of the postal industry
- Leverage to the e-commerce
- Enabling online public services
- Administrative reforms



Future outlook for the postal sector

- Postal sector becoming a critical infrastructure of the country, of the digital economy, especially of the e-commerce
- Widening the postal service “ecology system”, creating new business scope
- Supporting digital government, digital society



Goals for the postal sector in 2025

- Annual CAGR of the postal service for e-commerce: 30%
- Postal market volume in 2025: 5 billion items
- Postal network: 27.000 postal service points with Internet connection
- E-commerce platforms operated by postal operators
- Online reports by postal operators
- Widening UPS scope
- 2IPD improvement



Some issues for discussion

- UPS mail volume keeps declining
- Postal market share of the DO by volume declining
- Market share of the DO by e-commerce item volume very small and declining
- Fair competition among postal operators
- Postal security



THANK YOU