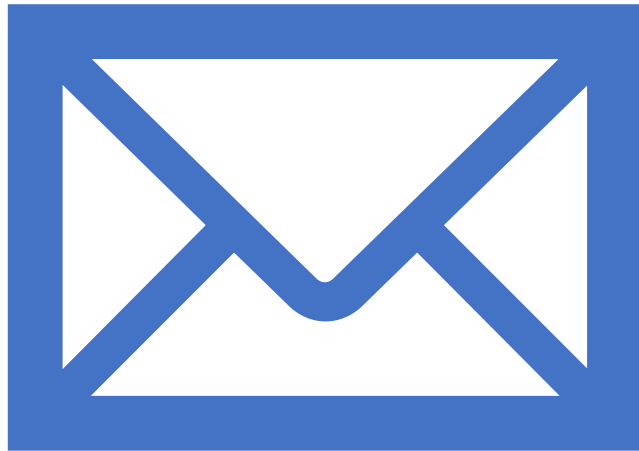


Postal Regulatory Reform in India

Products traditionally offered by India Post



- Postage Stamps
- Mail
- Small Savings
- Postal Life Insurance

Present Global Scenario

- Fall in letter mail
- Requirements of a liberalised market
- Corporatised and privatisation of Posts
- Diversification of the role of the Post Office
- Opportunities arising from rise in e-commerce
- Ease of living and customer centricity

Post Office regulatory reform: Indian Context

- New opportunities
 - e-Commerce
 - Citizen centricity
 - Digital Public Infrastructure – JAM, UPI
- Unique combination of physical and digital infrastructure
- Last mile reach

Core Mandate of Act

- Governing functions relating to the Post Office in India and matters connected therewith
- Exclusive privilege for issue of postage stamps, including stamps in digital form
- Powers to prescribe addressing standards, address identifiers and postcodes

Salient Features of the PO Act, 2023

- Simplification
 - 16 Sections in simple language
 - Liberalization of sector by doing away exclusive privilege of carriage of letters
 - No criminal offence related provisions
- Leveraging the network
 - recognition of post office as the network for delivery of mail, financial and other citizen centric services

Difference - previous Act vs New Act

	IPO Act, 1898	The Post Office Act, 2023
Size of legislation	Bulky, 77 sections	Compact/ simplified, 16 clauses
Exclusive Privilege for carriage of letter mail	Yes	No
Penal Provisions	Yes (23 Sections)	No
Focus	Predominantly Mails (Letters)	Any service provided by the Post Office
Reserve area	Letters	Postage stamp and Postal stationery
Language	Complex	Simplified
Content	Operational	Enabling
Scope	Government centric	Citizen centric
Liability	Confined to postage	Covers sums due on services provided through Post Office
Future orientation	No scope	Provision for Address identifiers and Postcodes
Power of fixing of rates	Central Government	Director General Postal Services

Other Acts

- Consumer Protection Act, 2019
- Narcotic Drugs and Psychotropic Substance Acts, 1985
- Competition Act, 2022
- Bhartiya Nyay Sanhita, 2023
- Jan Vishwas (Amendments of Provisions) Act, 2023
- Transportation of Dangerous Goods Act, 1992
- Customs Act, 1962

Thanks