



# International Postal Services Course

13<sup>th</sup> November to 8<sup>th</sup> December 2023

The Four Week Programme will explore key aspects of International Postal Services. Topics include Global Postal Networks and Associations, the latest rules and regulations governing international mail operations, Postal Customs Projects, etc. Site visits to offices of exchange and e-commerce companies will also be held to reinforce classroom teaching. These sessions will equip participants with essential knowledge and skills to improve operational optimization, enhance collaboration, catch up with the evolving EAD requirements in the ever-changing landscape of International Postal Services

<b>Mail Exchange Terminology</b>	<b>Global Postal Networks and Associations</b>	<b>Mail Security</b>
<b>EDI</b>	<b>Postal Customs</b>	<b>Emerging Trends and Challenges</b>
<b>EMS Standards</b>	<b>Leg 2 Visibility</b>	<b>Site Visits</b>
<b>Monitoring Postal Performance</b>	<b>Cross Border E-Commerce</b>	<b>UPU Integrated Product Plan</b>



Ms Yu Yan holds Master Degree of Administration and Bachelor Degree of Economics. She joined the APPU in January 2019. Her working experience in the postal sectors including 10 years focusing on postal operations and over 10 years on strategic planning, regulatory issues, postal reform and business development. From 2003 to 2004, she worked at the International Bureau of UPU, as the project manager of EMS Unit, specializing in the Improver Program. Her previous position before joining the APPU was the Director of the Express Management Division at the Market Supervision Department, State Post Bureau of China (P.R)

