

International TD Payment settlements and Remailing

Department of Posts
Sri Lanka

Current Situation

Region	Outstanding Amount SDR	Mail Volume (kg)								
		2015	2016	2017	2018	2019	2020	2021	2022	2023
Asia - Country A	477,894.31						64.80	45798.30	36341.60	5458.70
Pacific - Country B	212,935.35			1,211.50	3,978.40	27,493.50	10,808.90		24,643.80	

Current Situation

	Asia (Country A)*		Pacific (Country B)*	
	Mail Volume (kg)	Outstanding Amount SDR	Mail Volume (kg)	Outstanding Amount SDR
2015				
2016				
2017			1,211.50	
2018			3,978.40	
2019			27,493.50	
2020	64.80		10,808.90	
2021	45798.30			
2022	36341.60		24,643.80	
2023	5458.70			
Outstanding Amount SDR		477,894.31		212,935.35

Current Issues

- Respecting the common understanding of UPU rules and regulations and USO, SL Post delivers all mail shipments receive without any delay, but when it comes to accounting and payment, some DOs are not willing to respond at all.
- Some shipments we received are clearly re-mailing using member country IMPCs, but we have no mechanism to suspend receiving shipments from such IMPCs until payments are made.
- Lack of UPU involvement in settling payment disputes and no proper mechanism to address such issues.

Sri Lanka Post requests to,

1. **Settlement of Outstanding Payments:** Request to implement a plan for prompt settlement of outstanding payments and discuss strategies for avoiding such delays in the future.
2. **Remailing Protocol:** Request to discuss measures that a DO can take when a shipment is identified as remailing and payments for such shipment have not settled.
3. **Re-evaluation of Policies:** Request to evaluate current policies in place regarding payment terms and dispute resolution in line with UPU guidelines.
4. **Preventive Measures:** Request to develop preventive measures to avoid similar situations in the future, which could include establishing a system of prepayment or financial guarantees.
5. **Dispute Resolution Mechanism:** Request to implement a dispute resolution mechanism within the UPU to handle similar matters swiftly and effectively in the future.



Thank you

