



Strategic Human Resource Management

As postal business undergoes a transformation in response to new realities, suitable human resource functions, systems and practices are vital to facilitate and drive the changes and challenges. Along with the systems and processes we also need to equip our key people with the capacity to implement and lead sustainable change. Strategic Human Resource Management Workshop will train the participants on how can we manage and optimize efficiently and effectively our human capital in our postal business. The program is led by APPC Course Director Ms Padmagandha Mishra.

SHRM Roles and Concept	Talent Management	Coaching Skills
Learning Culture	Employee Engagement	Capacity Building
Best Practices	Teamwork	Developing Future Leaders



Ms Padmagandha Mishra, who joined APPC in 2019, will be the Course Director for the Strategic Human Resource Management Programme. With a background in India Post she has vast experience working in the operations as well as in Policy making in national and international postal sector. Before joining APPC she was working in India Post as Director International Relations and Global Business. She has very good knowledge of UPU, APPU and other multilateral organisations

