



## Parcel and Logistics Management

Parcel and Logistics management includes multiple processes that ensure seamless movement of goods, parcels, and packages from its point of origin to end-customers. Modern and efficient parcel and logistics management, armed with the advanced technologies like Artificial Intelligence, Machine Learning, Predictive Intelligence, the Internet of Things (IoT) among others, empower businesses to discover new revenue streams, boost delivery profitability and generate delightful customer. The four-week Parcel and Logistics Management course aims to deliver the many facets of parcels and logistics businesses and management to all participants. Through a variety of in-class, site visits, external presentations and group exercises, participants will be given a thorough overview how to manage and develop the parcels and logistics business in their Posts responding to the requirement of customers. The contents will cover all parcel and Logistics topics that will be beneficial to the Posts.

<b>Logistics and Supply Chain</b>	<b>Types of Logistics Service Providers</b>	<b>Efficient Last-mile delivery</b>
<b>Warehouse management</b>	<b>Cross Border e-Commerce</b>	<b>Case Study from Posts</b>
<b>Transport Management</b>	<b>Strategy formulation</b>	<b>Site Visits</b>
<b>Fulfillment Service</b>	<b>Security and Dangerous Goods</b>	<b>Group Exercises</b>



Mr. Anucha, who has been re-appointed APPC in January 2023, will deliver the PLM course. He has gained a lot of experiences from his past experiences as Course Director of APPC during 2014-2019. Many in-house courses have been conducted including the External Training Programs (ETP) abroad such as Brunei Darussalam, Hong Kong, Lao, Malaysia, Macau, Myanmar, Sri Lanka, Timor Leste and Vietnam. With a background in Thailand Post over 30 years experiences working in various areas such as International postal operations, Logistics Management and Sales and Marketing etc., he can contribute his knowledge and expertise to all participants and the Posts.

