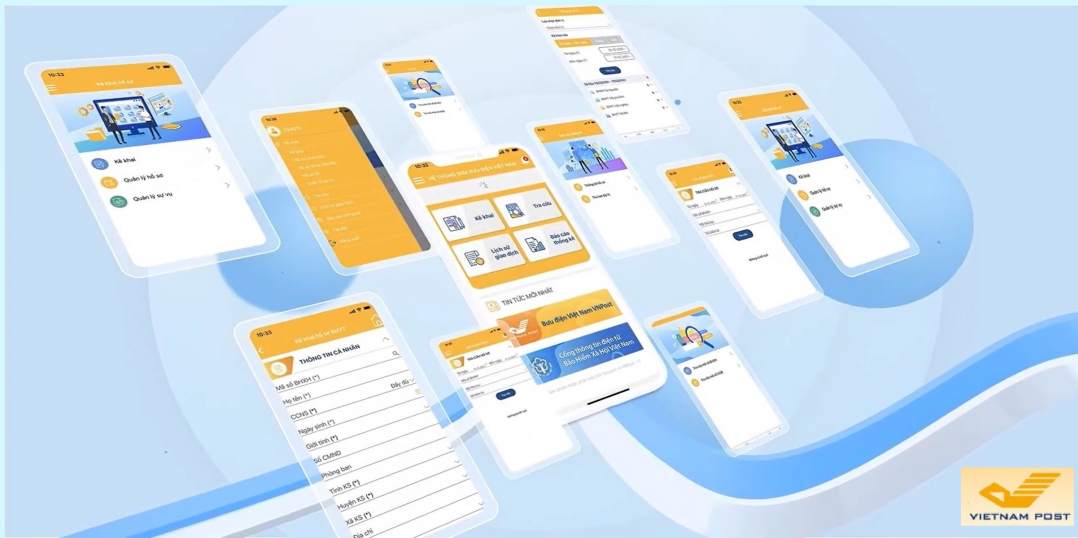




## Building inclusive digital society in Vietnam



As a key part of the socio-economic system and a public service provider, the Post accelerates digitalization and ensures that digital transformation includes all population groups and serves them in the best and most equitable way.

Viet Nam's designated postal operator, Vietnam Post, provides essential support to the three key pillars of the National Digital Transformation Programme: digital government, digital economy and digital society.

UPU spoke with Pham Anh Tuan, Vice Minister of Information and Communications of Viet Nam, about what defines the key role of the Post in the national digitization plan and what should be done to unfold this potential fully.



In terms of the digital government, Vietnam Post is a leading partner entrusted by the Government with the task of developing several digital platforms and providing digital services to the public, including through the "Developing a Digital Address Platform for Vietnamese Households" project.

In terms of the digital economy, the Post facilitates e-commerce and provides an infrastructure for the digital economy. Vietnam Post has a significant advantage with a nationwide network of nearly 28,000 service points and 100 per cent postal coverage of every commune in the country. This enterprise can bring products from local household businesses and cooperatives to every corner of the country and beyond for consumption, thus promoting the development of the digital economy in agricultural and rural areas.

In terms of the digital society, the Post has become a service industry involved in improving the quality of life, ensuring social welfare and consolidating social trust. In addition, the Post contributes to the prevention of and response to natural disasters, diseases, and emergencies as directed by the Government.

Please refer to the following URL link to find out more.

<https://www.upu.int/en/Newsletter/Interview-Building-inclusive-digital-society-in-Viet-Nam>

Video: Vietnam Post – Facilitating financial inclusion through UPU's FITAF

<https://www.youtube.com/watch?v=9tq1FKAN8PI>



## APPU upcoming events

The APPU's upcoming events will be conducted physically in Bangkok, Thailand.



The 13<sup>th</sup> APPU Congress will be held in Bangkok, Thailand from 29 August to 2 September 2022 at Shangri-la Bangkok Hotel with the possibility of remote participation.

APPU will be electing its next Secretary General during the 13<sup>th</sup> APPU Congress.

The official APPU Congress website is

<https://appucongress2022.th.post>



The APPU 60<sup>th</sup> Anniversary will be celebrated on 2 September 2022 afternoon at Shangri-la Bangkok Hotel.

APPU would like to pay tribute to all the past directors for their dedication and leadership in this special milestone celebration,

The 9<sup>th</sup> APPU Postal Business Forum will be held physically at APPU, Bangkok from 4 - 6 September 2022.

## APPC Upcoming Online Courses / Workshops

The training courses for August 2022 are:

Express Mail Service (EMS)	1 - 19 August 2022
International Mail Accounting (IMA)	1 - 19 August 2022

The training workshops for August 2022 are:

Terminal Dues (IOTP)	8 - 12 August 2022
EMS	8 - 12 August 2022



*APPU Bureau is pleased to announce that APPC is resuming the physical training at APPC from September 2022.*