



E-Commerce Solutions and Supply Chain Management

The E-Commerce Solutions and Supply Chain Management Course aims to provide a thorough understanding of the concepts, business trends in both domestic and cross border e-Commerce. This course will also include all the aspects of Supply Chain Management. It will cover a wide range of topics. The in-class lectures, presentations by external experts, sharing of best practices, exercises will enable the participants to have in-depth understanding of the subject. The Course will be conducted by the APPC Course Director Ms Padmagandha Mishra.

Policy and Strategy	Logistics and Supply Chain	Marketing
e-Commerce: Challenges and Opportunities	Retail Management	Best Practices
Operations	Domestic & International	Global Postal Strategy
Quality Management	CEM	Group Activities
Innovation Management	Last Mile Delivery	Impact of Pandemic on SCM



Ms Padmagandha Mishra, who joined APPC in 2019, will be the Course Director for the E-Commerce Solutions and Supply Chain Management Course. With a background in India Post she has vast experience working in the operations as well as in Policy making in national and international postal sector. Before joining APPC she was working in India Post as Director International Relations and Global Business. She has very good knowledge of UPU, APPU and other multilateral organisations.

