



## UPU World Leaders Business Forum 2021



The Forum was held virtually on 11 October 2021 emphasizing the digital transformation.



Opening the Forum was Deputy Director-General of UPU IB, Mr Pascal Clivaz, the keynote speaker for the theme, “One Ocean – Many Currents: Facilitating Sustainable Global Trade”.

Forum’s first panel gathered industry insights from CEOs in different regions. They remarked that the pandemic had further accelerated the decline of the traditional letters business, forcing them to prioritize digitization and diversification, and managing services with fewer resources.

Please refer to the following URL link to find out more.

<https://www.upu.int/en/News/2021/10/Postal-sector-leaders-emphasize-digital-transformation.-collaboration-in-sustainability>

There were 3 panelists from our members.



Singapore Post CEO Vincent Phang remarked that “Covid has accelerated the inevitable changes facing the postal sector.” He described his organization’s “Future of the Post” project, which included a raft of newly digitized services.

Viedo: Singapore Post CEO Vincent Phang

<https://www.youtube.com/watch?v=rArznn2TAi0&t=21s>

Bringing in the perspective of small island developing states, Post Fiji CEO, Anirudha Bansod described how disruptions to international postal traffic the Post to reevaluate its portfolio of services. As a result, the Post was able to focus on new and necessary services, such as grocery delivery and insurance.

Viedo: Post Fiji CEO Anirudha Bansod

<https://www.youtube.com/watch?v=FOIQCPagAc>



New Zealand Post CEO David Walsh pointed towards increased communication with customers and the collection of data to determine what services should be prioritized.

Viedo: New Zealand Post CEO David Walsh

<https://www.youtube.com/watch?v=7SqV4CQNMGA>

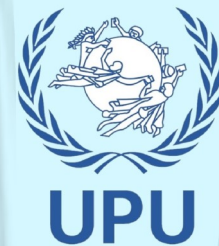


## UPU to discuss Wider Postal Sector Players at 2023 Extraordinary Congress



The 27<sup>th</sup> Universal Postal Congress in Abidjan, Côte d'Ivoire, unanimously approved the hosting of an Extraordinary Congress to decide on plans for opening up the UPU to wider postal sector players (WPSPs).

Hosting an Extraordinary Congress was one of a series of proposals put forward by a special UPU task force created in 2019 to study the possibility of engaging wider postal sector players in the UPU's activities.



As part of the approved proposal, the UPU's Council of Administration (CA) will be responsible for presenting a concrete, step-by-step opening plan considering future structural changes, wider postal sector participation methodology, and a corresponding financial contribution model. That plan will be presented to the 2023 Extraordinary Congress for a decision.

More immediately, the UPU will reform its Consultative Committee, a UPU body that allows wider sector players to contribute to UPU dialogue, but without participating in decision-making processes, to allow more flexibility to those wider postal sectors wishing to participate. This includes the introduction of additional membership groups.

For further information, you may access the following link.

<https://www.upu.int/en/News/2021/9/UPU-to-discuss-WPSPs-at-2023-Extraordinary-Congress>

## APPC Courses



The training courses for the end of 2021 are:

International Postal Services (IPS)	15 Nov – 10 Dec 2021
Human Resource Management (HRM)	15 Nov – 10 Dec 2021

## APPC IOTP Workshops

APPC is conducting 4 IOTP workshops in the last quarter of this year which are supported by UPU and funded by China. The last 2 IOTP workshops are:

IPS/IPS.POST Training Workshop	29 Nov – 3 Dec 2021
Strategic Human Resource Management Workshop	29 Nov – 3 Dec 2021

