



Implementation of UPU's Regional Development Plan for Asia-Pacific in 2013-2016 cycle

APPU Executive Council Meeting
16-21 May 2016, Langkawi, Malaysia

Operational Coordination and Asia-Pacific Regional Programme
UPU IB DCDEV



Development Cooperation Policy for 2013-2016

- Approved by the 25th UPU Congress in 2012
- Congress Resolution C 63/2012 defines
 - the framework of the Union's development cooperation policy
 - the role of the CA/POC/IB in implementing the policy
- Fully in line with the Doha Postal Strategy
- Based on regional approaches



Implementation of RDP for Asia-Pacific

- Project Category
 - 2 Key strategic projects
 - 8 Regional projects
 - 10 National projects (MIPs)
 - Other projects
- Project Implementation

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RDP for Asia-Pacific

- Key Strategic Projects
 - Quality of service and supply chain
 - Accounting and remuneration
- Regional Projects
 - Philately
 - Postal Transportation
 - Human resource development
 - RDP support

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RDP for Asia-Pacific

- Regional Projects (contd.)
 - Postal payment services
 - Sustainable development and disaster risk reduction
 - Electronic postal services
 - Direct marketing
- National Projects
 - National multi-year integrated projects(MIPs)
- Other Projects

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Quality of Service and Supply Chain

- Quality of service and supply chain improvement project
 - 4 workshops for Asia
 - 3 in 2015 (Malaysia, India and Philippines)
 - 1 in 2016 (Vietnam, 30 May–2 June)
 - 3 workshops for Pacific
 - 2 in Fiji (2014 and 2016)
 - 1 in New Zealand (2015)

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UPU UNIVERSAL
POSTAL
UNION

Quality of Service and Supply Chain

- IPS.POST training workshop for Asia-Pacific region in November 2015 at APPC
- IPS.POST training workshop for Pacific countries
 - Scheduled 20-24 June 2016 (Samoa)
- EMS customer services workshop
 - 2014 at APPC
- EMS cross-boarder e-commerce symposium
 - 2015 at APPC
- EMS cross-boarder e-commerce and market development strategy symposium
 - 30 June to 1 July, 2016 (scheduled in Kunming, China)

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2 UPU workshops hosted by Pos Malaysia in 2015



1st WORKSHOP ON QUALITY OF SERVICE AND SUPPLY CHAIN IMPROVEMENT PROJECT FOR THE ASIAN COUNTRIES

6th UPU REGIONAL WORKSHOP ON THE DEVELOPMENT OF ELECTRONIC POSTAL PAYMENT SERVICES IN THE ASIAN COUNTRIES

19 - 23 January 2015
Kuala Lumpur, Malaysia

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Accounting and remuneration

- The project aims to help improve systems of remuneration between designated operators in the region
- 3 workshops are planned between 2014 and 2016 for the discussion of all aspects, conditions and measures to be taken to move the transition group to another group
- The 3rd workshop is scheduled 4-6 July 2016 at APPC

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The first terminal dues workshop in 2014, APPC



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Philately

- The project aims to develop the market for philatelic products and train specialists in modern techniques for promoting philately and WNS
- A workshop was held in Bangkok (hosted by Thailand Post) from 6 to 8 August 2013
- Fellowships granted

Postal Transportation

- UPU transport workshop
 - 2015 at APPC

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Human resource development

- The project aims to develop human resources through training courses of the APPU/APPC
 - 30 fellowships provided

Support of RDP

- This project aims to support the implementation of the RDP to cover the costs of developing, programming and coordination of regional projects, and the development of national projects for countries in the region

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Postal Payment Services

- This project aims
 - to enable designated operators in the region to develop postal payment services by expanding and strengthening the network of IFS in Asia
 - to create new services such as domestic/international electronic payment services, quick payments and those with mobile phones, exchanges cash and accounts, etc.
- 2 workshops conducted in Malaysia and 1 in APPC

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7th Electronic Postal Payment Services workshop conducted at APPC, 10-12 May 2016





Sustainable development and disaster risk reduction

- This project promotes the environmental protection and social responsibility, and also reducing the risk of disaster on postal services and postal networks
- 1 workshop conducted in January 2016, APPC

Electronic postal services

- This project aims to help countries in the region to develop the postal commerce through the establishment and/or the development of e-commerce services
- 1 workshop conducted in 2015
- Dispatch a lecturer to APPU in June 2016

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Direct Marketing

- This project promotes the development of direct sales (increase the volume and value of direct mail)
- Support efforts to develop markets and commercial activity
- 1 workshop was conducted in 2015 at APPC
- 1 guest lecturer will be provided for APPC training course in 2016

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Implementation of RDP for Asia-Pacific

The upcoming workshops 2016:

- The 4th Quality of service workshops for Asia: Da Nang, Vietnam, 30 May–2 June
- IPS.POST training workshop for Pacific countries: Apia, Samoa, 20-24 June
- EMS cross-boarder e-commerce and market development strategy symposium: Kunming, China, 30 June to 1 July
- The 3rd Terminal Tues workshop: APPC, 4-6 July 2016

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National MIPs

- These projects aim to assist the DOs of LDCs to improve the efficiency and reliability of its services to meet customer needs and requirements
- The activities of these projects, such as provision of consultant, training and equipment seek to meet the needs of countries, while fully reflecting the objectives and priorities of the RDP

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Other Projects

Emergency Assistance Projects

- Philippines: to assist in restoring normal postal services in the areas affected by super typhoon Haiyan in November 2013 by restoring the building of the Tacloban main post facility and providing the most urgently needed equipment and vehicles
- Nepal: to assist in restoring normal postal services in the areas affected by the massive earthquake on 25 April 2015 and 12 May as aftershock
- Myanmar: help to restoring normal postal services in the areas affected by flooding in July 2015 by installing new equipment for the 17 post offices in Magway Region and Rakhine State

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Other projects

- Projects sponsored by China
 - High-level Forum on Postal Reform and Development in Asian-Pacific Region, 2013, Beijing, China
 - WCO-UPU Customs-Post workshop, 2015, Guangzhou, China
- Projects sponsored by La Poste France
 - 3 workshops/seminars on new postal supply chain requirements to enable postal operators
 - 22-24 Oct 2014, APPC
 - 7-9 Oct 2015, APPC
 - 23-25 Mar 2016, APPC

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Implementation of RDP for Asia-Pacific

- More than 500 participants to these regional thematic training workshops, 200 with UPU fellowships
- 59 UPU fellowships to APPC trainings, 5 Group trainings, 1 study visit, 4 consultant missions organized
- As of May 2016, more than 400 equipment items purchased through UNDP in favor of 7 countries
- Type of equipments: Vehicles (vans, trucks), Motorcycles, IT equipment (computers, printers, scanners, ups, etc.), Postal equipment (scales, postal boxes), security equipment (x-ray machines)
- More than 160 equipment items need to be purchased and delivered

Tableau de bord "Statut et état de réalisation des projets de coopération durant le cycle"

Pacifique

Statut des projets

				Nombre total de projets				Nombre de projets formulés				Nombre de projets en cours				Nombre	
				22				22				16					
				<small>Formulés</small> 2 0 0 12 <small>En cours</small> 0 0 0 10				<small>Formulés</small> 2 0 0 12 <small>En cours</small> 0 0 0 10				<small>Formulés</small> 2 5 0 9 <small>En cours</small> 0 0 0 9				<small>Formulés</small> 16 <small>En cours</small> 0	
Type	Titre	Statut	Début	Fin	Project Status	2015	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
APP	Magasin P&R	Formulé	2009-09	2010-09	Formulé	1	1			1	1		100%				
APP	Maintenance P&R	Formulé	2010-06	2011-06	Formulé	1	1			1	1		100%				
APP	Apprentissage P&R	Formulé	2009-09	2010-09	Formulé	1	1			1	1		100%				
APP	Magasin P&R	Formulé	2009-09	2010-09	Formulé	1	1			1	1		100%				
APP	Apprentissage P&R	Formulé	2010-06	2011-06	Formulé	1	1			1	1		100%				
APP	Maintenance P&R	Formulé	2010-06	2011-06	Formulé	1	1			1	1		100%				
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APP	Apprentissage P&R	Formulé	2010-06	2011-06	Formulé	1	1			1	1		100%				

Statut segmenté par type de projet

Type	Titre	Statut	Début	Fin	Project Status	2015	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016	2016
P	Amélioration de l'efficacité opérationnelle des services postaux	Formulé	2010-09	2011-09	Formulé	1	1			1	1		100%				
P	Statut d'urgence et soutien aux personnes âgées dans les zones rurales isolées	Formulé	2010-09	2011-09	Formulé	1	1			1	1		100%				
P	Maintenance	Formulé			Formulé	1	1			1	1		100%				
P	Statut d'urgence et soutien aux personnes âgées dans les zones rurales isolées	Formulé	2010-09	2011-09	Formulé	1	1			1	1		100%				
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P	Maintenance	Formulé			Formulé	1	1			1	1		100%				
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P	Statut d'urgence et soutien aux personnes âgées dans les zones rurales isolées	Formulé	2010-09	2011-09	Formulé	1	1			1	1		100%				
P	Maintenance	Formulé			Formulé	1	1			1	1		100%				



UPU development cooperation policy for 2017-2020

Draft Congress document and related proposal on the UPU Development Cooperation Policy for 2017-2020 were approved by UPU CA in 2015 (CA C4 2015.1-Doc 2c) and will be submitted to the Istanbul Congress in September for approval

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**THANK
YOU**