



Interactive Online Training Program

Physical meeting has many advantages and attributes outweighed the virtual online meeting. When the safety and health of the participants are the utmost consideration, the interactive online meeting is one of the recommended workable alternatives to get the business and training going.

COVID-19 pandemic had caused widespread disruption to the international travelling. The face to face meeting is almost impossible due to the travel restriction imposed by most of the countries.

APPC is organizing the Interactive Online Training Program (IOTP) in cooperation with UPU for APPU members and countries in Asia Pacific region, especially the participating countries of operational readiness for e-commerce (ORE) project. It is intended to supplement the efforts to organize the past workshops and to meet the key performance indicators as well as country-specific requirements.

APPU Bureau would like to thank our strategic partner UPU for the strong support and funding for the IOTP project and the support from the countries who had registered and for the respective IOTP subprograms.

The IOTP subprograms would be conducted via Zoom and completed before the end of the year. The list of IOTP subprograms is as follow: (The date of the subprogram is indicated in the bracket.)

Quality Management for Service Excellence
(25 September to 1 October 2020)

Strategic Marketing Management Workshop
(1 to 7 October 2020)

Practical E-Commerce Management Workshop
(2 to 6 November 2020)

Operations Management Workshop
(2 to 6 November 2020)

Strengthening Supply Chain - To be a leader in E-Commerce
(6 to 12 November 2020)

International Postal System (IPS) or IPS.POST Workshop
(30 November to 4 December 2020)

Setting Service Standards
(4 to 10 December 2020)

Terminal Dues Workshop
(9 to 15 December 2020)



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The first two IOTP subprograms, Quality Management for Service Excellence (OMSE) and Strategic Marketing Management Workshop (SMMW) were conducted at the end of September and beginning of October 2020.

There were 18 participants from 14 countries attended the OMSE workshop, namely, Afghanistan, Bangladesh, Bhutan, Cambodia, Fiji, India, Iran, Lao, Maldives, Mongolia, Myanmar, Nepal, Philippines and Thailand.

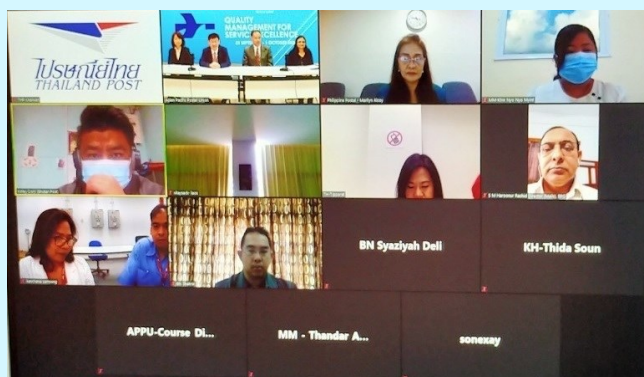
There were 23 participants from 14 countries attended SMMW, namely, Afghanistan, Bangladesh, Bhutan, Cambodia, Fiji, India, Kiribati, Lao, Maldives, Mongolia, Myanmar, Nepal, Philippines and Thailand.



Interactive Online Training Program



Quality Management for Service Excellence subprogram was opened on 25 September 2020.



Strategic Marketing Management Workshop subprogram was opened on 1 October 2020.



Update of 27th Universal Postal Congress

Due to the global spread of COVID-19, the UPU and the Government of Côte d'Ivoire have decided to postpone the 27th Universal Postal Congress was scheduled from 10 to 28 August 2020.

UPU convened an exceptional session of CA meeting physically on 26 – 27 October 2020 in Berne, Switzerland with the possibility of remote representation of CA members and observers.

After a thorough debate with the spirit of solidarity and reconciliation, the meeting decided

- to maintain the designation of Abidjan as the host city of the aforementioned Congress, as long as the Ivorian Government maintains its firm and unequivocal commitment to host the event once the situation returns to normal;
- to take note of and endorse Côte d'Ivoire's request to exceptionally postpone the 27th UPU Congress to August 2021, and to urge that member country to promptly set, in consultation with the International Bureau, a new date for the 27th Congress within the aforementioned month,

Further decided that

- to review, on the basis of the relevant information provided by Côte d'Ivoire and the International Bureau, the substantive and logistical preparations for the 27th UPU Congress at its regular session scheduled for April 2021, recalling the Council of Administration's responsibility to continue monitoring the developments regarding any Congress during its sessions and revisit its decision as the circumstances require,
- in the event that the Council of Administration considers, by 30 June 2021, that the 27th Congress may no longer be convened in Côte d'Ivoire, to automatically trigger the application of article 101.5 of the General Regulations, namely to convene the 27th Congress without a host Government by September 2021 at the latest, even if the COVID-19 pandemic or a similar global crisis is in place, in which case the International Bureau shall perform the functions of the host Government, subject to the relevant arrangements with the Government of the Swiss Confederation.

For update and further information, you may access the following link.

<https://www.upu.int/en/Universal-Postal-Union/About-UPU/Bodies/Congress>





Update of APPC

APPC has scheduled the following training courses to be conducted interactive online for the rest of the year.

International Postal Services (IPS)	23 Nov – 18 Dec 2020
Express Mail Service (EMS)	30 Nov – 18 Dec 2020
International Mail Accounting (IMA)	30 Nov – 18 Dec 2020



Asia Pacific member countries response to COVID-19

New innovative ideas, methodology and plans are crucial for the postal operators to fight and overcome the thread from COVID-19. The team spirit from top to bottom is equally important to win the battle of the prolonged COVID-19 and any other unknown pandemic in the future.

We are sharing the leadership team at SingPost Group expressing their gratitude and showing their support to all team members across the business amid the Covid-19 Outbreak. Though the health and safety of the staff are paramount important, the encouragement and appreciation from everyone is equally necessary. Please see the video from the URL link below.

Video: Thank You from All of Us – We are #HereWithYou!

https://www.youtube.com/watch?v=vRhj8F_IYU

#HereWithYou

