



## APPU EC 2020

The various committees, working groups, APPC GB and APP GA meetings were conducted successfully online via Zoom before the EC 2020 plenary session from 15 June to 8 July 2020, 13:30 – 1530 Bangkok time.

The EC 2020 plenary session was conducted successfully online via Zoom on Wednesday, 22 July 2020 from 11:30 – 17:00 Bangkok time.

The plenary session was chaired by EC Chair, Dr Behzad Eghbalkhah from Iran and co-chaired by EC Vice-Chair, Mr Yutaka KITAGAMI from Japan, together with Secretary-General of APPU, Mr Lin Hongliang. They were 118 participants from 25 APPU member countries and valued partners attended the online meeting via Zoom.

The 25 members attended the meeting were Afghanistan, Australia, Bhutan, Bangladesh, Cambodia, China, India, Indonesia, Iran, Japan, Korea, Malaysia, Maldives, Mongolia, Myanmar, Nauru, New Zealand, Pakistan, Philippines, Singapore, Solomon Islands, Sri Lanka, Thailand, Tonga and Vietnam.

Mr Bishar A. Hussein, Director General of UPU IB and its staff had also attended the meeting. APPU long term supportive partners, namely, DHL, La Poste, Swiss Post and Uni-Apro, were attending the meeting as observers.

Besides the regular items, the apprehensive and concerned items tabled for this year EC meeting were:

- Information sharing by members on COVID-19
- Update on convening of 27<sup>th</sup> UPU Congress
- Information on opening-up the UPU
- APPU Congress 2021
- Selection of APPU Secretary General (effective 1 January 2022)



The Bureau would like to thank Thailand Post for their kind assistance in providing the room and facilities for APPU to host the above-mentioned meetings and the final plenary session of this year EC 2020 meeting.

We have captured this first-ever historical online APPU EC meeting and placed the pictures at the end of the newsletter.

We believe it would help us to remember this special meeting when we worked and united together as one postal family, confronting and overcoming the threat of spreading of the COVID-19.

Please enjoy viewing the pictures and immersing yourself in the unprecedented moments of the meeting you have ever attended.



## Update of 27th Universal Postal Congress



UPU and the Government of Côte d'Ivoire had postponed the 27th Universal Postal Congress that was scheduled on 10 to 28 August 2020 due to COVID-19.

The new dates will be proposed once it is felt that the event can be held safely. For update and further information, you may access the following link.

<http://www.upu.int/en/the-upu/congress/about-congress.html>

## Update of APPU & APPC

Due to COVID-19, APPC has scheduled the following training courses to be conducted online tentatively in August to November 2020.



Operations Management (OMC)	10 Aug – 4 Sep 2020
Parcel & Logistics Management (PLM)	10 Aug – 4 Sep 2020
Service Quality Management (SQM)	21 Sep – 9 Oct 2020
E-Business and Technology (EBT)	21 Sep – 9 Oct 2020
Human Resource Management (HRM)	19 Oct – 13 Nov 2020
Marketing and Innovation for Posts (MIP)	19 Oct – 13 Nov 2020
Postal Management (PMC)	19 Oct – 20 Nov 2020

### Learning Media

We know that postal communities are working hard to run business during the COVID-19 pandemic, and APPC is bringing knowledge to you — online. You can access the videos, which cover different topics, using the following link: <http://www.appu-bureau.org>

We will continuously share more thoughts during this difficult time in the hope that they will help our colleagues to learn during the hardship conditions. We look forward to receiving feedback from our community.

### Update of 9<sup>th</sup> Business Forum and 50<sup>th</sup> Anniversary of APPC

The new schedule of the 9<sup>th</sup> Business Forum and 50<sup>th</sup> Anniversary of APPC are tentatively scheduled on 2 - 4 December 2020.



## Asia Pacific member countries response to COVID-19

None of us is free from COVID-19 and all of us are affected by the pandemic.

Since the pandemic, our members has been taken up its corporate social responsibility to delivery medical supplies to the front line workers, to deliver medicine to the chronic patient, etc, during the COVID-19. This is one of the many new initiatives and services introduced by our members to ease the situation.

It is the good business opportunity and strategy that we can learn from our members that could be continued and implemented after the crisis, partnering the health care industry to deliver medicine, especially to the elderly patients.

To find out more of our members responded to the nation call, you may follow the URL links below.

- Australia: Pharmacy Home Delivery

<https://auspost.com.au/pharmacy-home-deliveries?fm=search-organic%3Apharmacy%20home%20delivery%3A1>

- Bangladesh: Postal office delivering PPE, testing kits free of charge

<https://en.prothomalo.com/bangladesh/bangladesh-postal-office-delivering-ppe-testing-kits-free-of-charge>

- China: Launches special freighter for epidemic prevention materials to aid Wuhan

<http://english.chinapost.com.cn/html1/report/2002/5945-1.htm>

- India: World's largest postal service turns lifesaver

<https://www.bbc.com/news/world-asia-india-52268601>

- Philippines: Post resumes mail delivery for medical supplies, essential packages

<https://www.phlpost.gov.ph/whats-happening.php?id=4124>

- Singapore: Delivering medicine to around 300 recipients every day

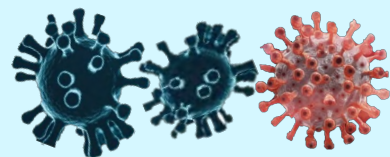
<https://postandparcel.info/121263/news/parcel>

- Thailand: 2.3 Million masks per day to the Thai people

<https://thairesidents.com/local/2-3-million-masks-per-day-to-the-thai-people>

- Vietnam: Post provides support in transporting medical materials to Covid-19 areas

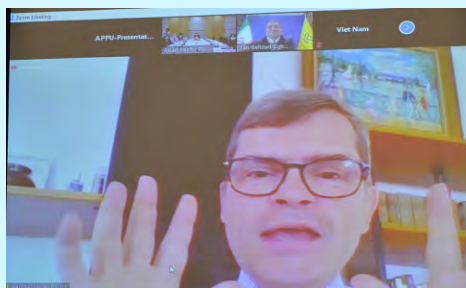
<http://www.vnpost.vn/en-US/bai-viet/chi-tiet/id/92288/key/vietnam-post-provides-support-in-transporting-medical-materials-to-covid-19-areas>







## APPU EC 2020 Plenary Meeting Photo (22July 2020)







## APPU EC 2020 Plenary Meeting Photo (22July 2020)





## APPU EC 2020 Pre-Plenary Meetings Photo

15 Jun  
2020  
1330 -  
1530  
(Bangkok  
Time)



16 Jun  
2020  
1330 -  
1530  
(Bangkok  
Time)





## APPU EC 2020 Pre-Plenary Meetings Photo

2020 APPU Executive Council Meeting

Agenda

1. Introduction
2. Why do we need the Integrated Product Plan (IPP)?
3. What is the aim of the IPP?
4. Structure of the IPP for 2021 to 2024 - Congress Doc 35
  - IPP recommendations
  - IPP proposal of a general nature
  - IPP related proposals to amend the Convention
  - Next steps

PHYSICAL SERVICES & E-Commerce  
WORKING GROUP

24-6-20



17 Jun 2020 1330 - 1530 (Bangkok Time)

Ensure BPO DPS MAGRO service availability during lock down

Label distribution by using BPO infrastructure and employee engagement

POSTAL FINANCIAL SERVICE WORKING GROUP

Remote Meeting  
18 June, 2020



18 Jun 2020 1330 - 1530 (Bangkok Time)



## APPU EC 2020 Pre-Plenary Meetings Photo



Market Development and E-Services  
Working Group

22 Jun 2020 1330 - 1530 (Bangkok Time)

2020 APPU Executive Council Meeting

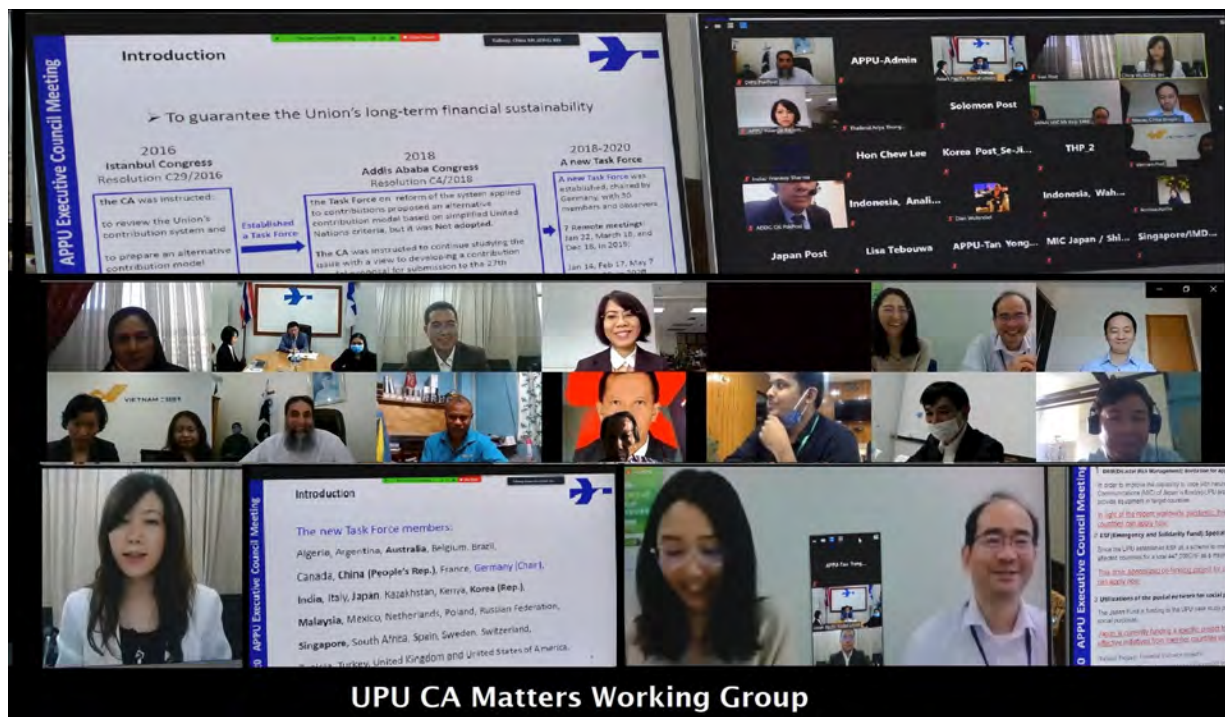
### Supply Chain Integration Working Group

23 Jun 2020 1330 - 1530 (Bangkok Time)





## APPU EC 2020 Pre-Plenary Meetings Photo



25 Jun 2020 1330 - 1530 (Bangkok Time)



29 Jun 2020 1330 - 1610 (Bangkok Time)



## APPU EC 2020 Pre-Plenary Meetings Photo



**8 Jul 2020 1330 - 1510 (Bangkok Time)**



2020 APPU Executive Council Meeting

**We've made it. Thank you APPU members.**