

REPORT ON THE ACTIVITIES OF THE UNION

Report by the Secretary General of APPU

Subject	References/Paragraphs
Report on the Union Activities	
Decision expected	
Take note of the report	

Administrative Section

1. APPU Secretary General attended the sessions of the UPU CA/POC from 16 to 20 April 2018 in Bern, Switzerland and delivered a Report after the conference.
2. APPU EC Meeting was convened successfully in Da Nang Vietnam from 25-28 June 2018
3. APPU Secretary General officially visited to Cambodia and Lao PDR from 6 to 10 August 2018. The objectives of this mission are to strengthen friendly relations between Cambodia and Lao PDR and APPU and explore future cooperation between both sides.
4. APPU Secretary General attended the sessions of the Extraordinary Congress of the Universal Postal Union from 3 to 7 September 2018 in Addis Ababa, Ethiopia.
5. APPU Secretary General attended the sessions of the UPU CA/POC from 22 to 26 October 2018 in Bern, Switzerland and present a presentation at the meeting and delivered a Report after the conference.
6. The 7th APPU Postal Business Forum 2018 on “Exploring New Frontiers Reshaping the Postal Industry”, was held at Bangkok, Thailand from 28-29 November 2018.

The following activities are planned throughout 2019

7. APPU Secretary General attended the sessions of the UPU CA/POC from 8 to 12 April 2019 in Bern, Switzerland. and delivered a Report after the conference.
8. APPU Secretary General officially visited to Bhutan from 6 to 9 May 2019.
9. APPU Secretary General attended the World Stamp Exhibition in Wuhan, China from 11 to 12 June 2019.
10. APPU Secretary General will attend the sessions of the UPU CA/POC from 21 to 25 October 2019 in Bern, Switzerland.
11. The 8th APPU Business Forum 2019 will be held from 2-4 December at Eastin Grand Hotel, Bangkok, Thailand.

Training Section

1. During the year 2018, Training Section of APPU Bureau conducted 14 courses and 13 special programmes, which were attended by 231 participants. At the request of postal administrations, the College conducted 4 External Training Programmes and 2 special programmes on site in Bangkok, Regular courses, special programmes, external training programmes run by APPC in 2018 are listed as follows:

Regular Courses	Dates(2018)	Participants
Service Quality Management	15 Jan to 9 Feb	7
Human Resource Management	15 Jan to 9 Feb	5
Strategy Formulation & Execution	26 Feb to 23 Mar	8
Operations Management	26 Feb to 23 Mar	11
Postal Retailing & Sales Management	23 Apr to 11 May	13
Advanced Business Management	23 Apr to 11 May	9
Postal Business Development	18 Jun to 6 Jul	12
International Mail Accounting	18 Jun to 6 Jul	10
Parcels & Logistics Management	30 Jul to 24 Aug	15
International Postal Services	30 Jul to 24 Aug	19
Marketing & Innovation for Posts	10 Sep to 5 Oct	7
Postal Management Course	10 Sep to 26 Oct	10
Express Mails Service	12-30 November	11
E-business and Technology Management	12-30 November	15

Special Programmes

Special Programme	Dates (2018)	No. of Participants
Strategy Human Resource Management	29 January - 2 February	2
E-Commerce Strategy	5-9 March	8
E-Commerce Operations	12-16 March	14
Aligning Strategy and Sales	30 April – 4 May	9
Corporate Level Strategy	30 April – 4 May	1
Terminal Dues	25 – 29 June	7
Business Planning	25-29 June	3
Competing with Business Analytics	13-17 August	10
UPU-IPS and IPS.Post Training	13-17 August	5
Leading Product Innovation	24-28 August	5
Strategic Cost Management	24-28 September	3
Driving Digital Strategies	19-23 November	7
EMS Operation and Performance Improvement	19-23 November	5

Special Programmes for Postal Administrations

Topics	Designated Operator	Dates (2018)	No. of Participants
Postal Service Probationers	India Post	16-18 March	7
The Belt and Road Initiative	State Post Bureau China	28 May – 7 June	16

External Training Programmes

Topics	Designated Operator	Dates (2018)	Participants
International Postal Service	Macau, China	28 May – 1 June	24
Mail Operations	Lao	27-31 August	27
International Postal Services	Brunei	15-24 October	25
Marketing and Innovation	Sri Lanka	20 October – 2 November	30

2. In addition to the aforementioned courses, APPU organised 5 UPU workshops, which were attended by 168 participants from 29 countries. The workshops were:

1. Postal Security 22-26 January 2018. This was attended by 35 participants from 17 countries.

2. The Operational Readiness for E-Commerce (ORE) for the Asia region 26-30 March 2018 this was attended by 48 participants from 19 countries.

3. The Operational Readiness for E-Commerce (ORE) for Afghanistan. 1-5 April 2018 this was attended by 15 participants.

4. Third Operational Readiness for E-Business (ORE) on postal transport and cooperation with airlines (leg 2) 5 – 9 November 2018 this was attended by 48 participants from 20 countries.

5. The digital transformation and diversification of postal service in Asia-Pacific countries. 4-6 December 2018. This was attended by 22 participants from 15 countries.

3. UNI-Apro/APPU joint seminar from 10-11 July 2018 for 17 participants from 9 postal unions.

During this year from January to August, the Training Section conducted 9 regular training courses for 110 participants and 4 Special Programmes for 21 participants

Regular Course	Dates	Participants
Postal Retail & Sales Management	14 Jan - 1 Feb 2019	9
Advanced Business Management	14 Jan - 1 Feb 2019	8
Human Resource Management	18 Feb - 15 Mar 2019	13
Service Quality Management	18 Feb - 15 Mar 2019	12
Digital Financial Services	25 Mar - 5 Apr 2019	14
Operations Management	29 Apr - 24 May 2019	14
Strategy Formulation & Execution	29 Apr - 24 May 2019	8
International Postal Services	17 Jun - 12 Jul 2019	19
Parcels & Logistics Management	17 Jun - 12 Jul 2019	13
Special Programmes		
Managing Innovation	21-25 Jan 2019	4
Philatelic Strategy	21-25 Jan 2019	9
Strategic HR Management	25 Feb - 1 Mar 2019	5
Practical E-Commerce	13-17 May 2019	3

4. From 27 May to 6 June 2019, APPU conducted a workshop on “Network Innovation for China Express Sector in ASEAN Countries”. We received 20 participants from SPB China.
5. We organised a workshop for UPU on “Joint UPU–WCO postal security capacity-building project” from 10 to 13 June 2019. We had 76 participants from 29 countries attended the said workshop.
6. APPU co-organised with UNI Apro a “UNI Apro Post & Logistics / APPU Joint Seminar” from 30 July to 1 August 2019. We had 20 participants from different countries.