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# Meeting on UPU CA Matters Working Group

Presentation by Pakistan

**Executive Council Meeting**  
**Ulaanbaatar, Mongolia**  
**30 June - 4 July 2025**



# Sequence of Presentation

- Purpose of Working Group
- Brief Overview of Discussions in Council of Administration Session (S-7)
- Dubai Business Plan and DWPs (Bureau)
- Any Other Business





# Purpose of Working Group

- To keep a track of developments in the UPU Council of Administration meetings
- To observe the implementation status of decisions made at the UPU Congress, to coordinate with UPU and APPU on the CA decisions taken from time to time.



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# Meetings of the CA Committees



# Committee 1 (Governance and Management of the Union)



- Kenya and Spain co-chaired the meeting of Committee 1
- Key Presentations by the IB and Others:
  - Report of the Ethics Office
  - External Audit Report
  - UN Joint Inspection Unit Report
  - Finances of the Union (to be presented to the 28th Universal Postal Congress)
  - Draft Resolution on contribution to the Union
  - IB Human Resource Management
  - UPU Headquarters Renovation Project
- Draft resolution on recovery of member countries' arrears
- Emphasis on payment of the full capital amount (principal) of debts in arrears
- Committee members and observers appreciated the co-chairs and the IB

# Committee 2 (Postal Policy and Regulation)



- Canada and Egypt co-chaired the meeting of Committee 2

## **Postal Reform and Policy Development**

- IB presented updates on:
  - Integrated Postal Reform and Development Plan (IPDP)
  - Postal Reform Guide (PRG) as evolving support tools for regulatory reform
- Australia shared experience on postal regulatory reform — positively received

## **Integrated Policy Plan (IPP) 2026–2029**

- POC Chair presented:
  - Draft IPP 2026–2029 and proposed Convention amendments
  - 18 recommendations to align physical services with market trends
  - General proposals for IPP implementation in the next cycle



# Committee 2 (Postal Policy and Regulation) Cont.



## Remuneration & Quality Proposals

- Presentations on:
  - **Integrated Remuneration System (IRS) 2026–2030**
  - **Integrated Remuneration Plan (IRP) 2026–2029**
  - **Draft Integrated Quality Plan (IQP) 2026–2029** for the 28th Congress
    - Strategic direction for future service quality and performance

## EAD (Electronic Advance Data)

- Updates on:
  - Progress on **emerging EAD requirements**

# Committee 2 (Postal Policy and Regulation) Cont.



## Postal Trade Facilitation and Gender Inclusion

- IB reports on:
  - Flagship publications and postal trade facilitation insights
  - Development of **gender component** in the TradePost project
    - Committee approved **TradePost Women's Network (Heya)**

## Digital Transformation

- Draft outline:  
“**The Postal Sector’s Role in the Digital Economy and Society – A Global Panorama**”
  - Available at **CA C 2 2025.1–Doc 7b.Annex 1**
- Research presented on:
  - **Digital and Green Twin Transition** in the postal sector
  - **Policy brief** on postal data in trade facilitation & e-commerce



# Committee 2 (Postal Policy and Regulation) Cont.



## Sustainability & Climate Action

- Discussions on:
  - Sustainable postal services and national climate action perspectives
  - Separation of funding (regular vs. extrabudgetary)
- Chair of POC C3 Sustainable Postal Services Group (SPSG) presented:
  - Draft **Congress–Doc 34** on climate activities (Abidjan & Dubai cycles)
  - Proposed **UPU Climate Facility**
  - Progress on **carbon-neutral cross-border services**
- IB update on:
  - **Implementation of Congress Resolution C 7/2023**
    - Voluntary emission reduction targets
    - Creation of **UPU Postal Climate Transparency Action**

# Committee 2 (Postal Policy and Regulation) Cont.



## Gender Equality & Financial Inclusion

- Activities related to:
  - **Congress Resolution C 10/2021** on gender empowerment
  - **Inclusive insurance study** – one of the 4 pillars of financial inclusion
    - To be published as **Annex 1 to CA C 2 2025.1–Doc 13**

## Business Plan and Acknowledgements

- Co-chair introduced:
  - Work Plans under the **Dubai Business Plan** relevant to CA C2
- Members and observers:
  - Appreciated the **IB and co-chairs** for successful work during the **Abidjan cycle**



# Committee 3 (Strategy, Postal Economics and Markets)



- Uruguay and Zambia co-chaired the meeting of Committee 3

## Progress & Strategic Framework

- 80% of deliverables achieved by 2024 (final figures to be updated post S7 session)
- IB presented the **3rd draft of the future strategy**:
  - Strategic framework includes:
    - **Vision, mission, 3 goals**
    - **10 strategic outcomes**
    - **Strategic indicators and enablers**
  - Updated to reflect feedback from **S6 and intersessional consultations**

# Committee 3 (Strategy, Postal Economics and Markets) Cont.



- Strategic Outcome 2.3 – Revision
- Discussion held on removing the phrase:  
“including climate action and gender equality”
- Decision:
  - Phrase **removed** from Outcome 2.3 after vote
  - IB instructed to remove all direct references in the document



# Committee 3 (Strategy, Postal Economics and Markets) Cont.



## Draft Plan & Domain Work Proposals (DWPs)

- IB presented the draft plan for **2026–2029**, including:
  - **40 DWPs** using a **results-based management** approach:
    - Objectives aligned with UPU goals & UN SDGs
    - Defined targets, deliverables, timelines, KPIs, and outcomes
- **Tiered approach to DWPs:**
  - **Tier 1:** Core DWPs (within Abidjan budget ceiling)
  - **Tier 2A:** DWPs continuing from Riyadh Congress
  - **Tier 2B:** DWPs with additional regular budget requirements
  - **Tier 3:** DWPs funded solely through extrabudgetary sources
- **Committee unanimously endorsed** all DWPs (Tiers 1, 2A, 2B, and 3) for submission to Congress

# Committee 3 (Strategy, Postal Economics and Markets) Cont.



## UPU Postal Statistics

- IB presented 2023 postal statistics:
  - Continued decline in letter-post volumes
  - Stabilization of parcel-post volumes
  - Revenue stagnation and reduction in postal staff numbers

## Trends & Drivers

- IB Economist presented analysis on:
  - International Postal Volume trends and drivers
  - Detailed presentation available at:

CA C 3 2025.1–Pres 7



# Committee 3 (Strategy, Postal Economics and Markets) Cont.



## Acknowledgements

- Committee members and observers appreciated:
  - Co-chairs and the IB for the **successful completion of activities** in the current cycle

# Committee 4 (Development Cooperation and Technical Assistance)



- Belarus and Qatar co-chaired CA Committee 4

## Implementation of UPU Development Strategy (2022–2025)

- **DCDEV team (IB)** presented status of implementation
- Activities funded from **regular budget**
- Achieved **92% execution rate** by December 2024

## Appreciation and Member Contributions

- Appreciation extended to the UPU for:
  - **Technical cooperation**
  - **South-South cooperation**
  - **Disaster Risk Management (DRM)**
  - **Capacity-building initiatives**



# Committee 4 (Development Cooperation and Technical Assistance) Cont.



## Draft Development Cooperation Policy (2026–2029)

- IB presented **updated draft Congress document**
- **Field presence model** deemed successful
- Reaffirmed member countries' call for **increased regionalization**

## Dubai Business Plan & DWPs

- Key **Domain Work Proposals (DWPs)** aligned with DCDEV Policy 2026–2029:
  - **DWP 27, 101, 204, 205**
- Committee briefed on:
  - Ongoing DRM efforts
  - **Emergency assistance activities**
  - Projects supported by the **Japan Fund** and **voluntary contributions**

# Committee 4 (Development Cooperation and Technical Assistance) Cont.



## Quality of Service Fund (QSF) – Future Outlook

- QSF presentation made to committee (also presented at POC plenary)
- **Expert team** unable to reach consensus on:
  - Fund allocation
  - Potential customer charges
- Proposed path forward:
  - **Comprehensive study of the QSF model** during the **Dubai cycle**
  - Recommendations to be submitted **after Dubai Congress**

## Acknowledgements

- Committee members and observers expressed appreciation for:
  - Co-chairs and IB
  - **Successful completion of activities** during the **Abidjan cycle**





# CA Plenary

- CA Plenary Session was chaired by Cote d'Ivoire
- **Reports presented and noted** from the following bodies:
  - Coordination Committee
  - CA Management Committee
  - Postal Operations Council (POC)
  - Consultative Committee
  - All 4 Committees of the Council of Administration



# CA Plenary Cont.

## 28<sup>th</sup> Universal Postal Congress – Preparations

- **Detailed guidelines provided** during the session regarding:
  - **Organization and conduct** of the upcoming Congress

## Closing Remarks

- **Plenary concluded** with congratulations to:
  - Chair of the CA
  - IB Secretariat
  - Recognition for **successful work during the Abidjan cycle**





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**THANK YOU!**