

## Key Topics Covered



Global trends and digital transition in the postal sector



International mail handling: physical movements and data flows



Postal customs and cross-border compliance



Sustainable development in postal operations



UPU remuneration systems and performance frameworks



IPS, IPS.POST, CDS systems and mail visibility



Performance analysis and EMS award standards



Diversification strategies and technology innovation



### Course Director

Ms. Yu Yan has over 20 years of postal experience. She spent a decade in China Post operations, including two years at UPU's EMS Unit. Later, she joined the State Post Bureau (P.R. China), gaining deep regulatory expertise. She joined APPC in 2019 as Course Director and now serves as Manager of the Consultancy Section at APPU

## About the Course

The International Postal Services (IPS) course is a four-week residential training programme tailored for postal managers and officials involved in international postal operations and planning. Conducted at the Asian-Pacific Postal College (APPC) in Bangkok, the course offers participants deep insights into current postal trends, operational excellence, and emerging innovations in the Asia-Pacific region

### Course Objectives

- Understand global postal sector trends and market transformations
- Explore diversification into logistics and e-commerce
- Learn about regional postal operational performance, benchmarking practices, and award standards
- Promote customs cooperation using EAD and EDI for better compliance.
- Enhance international mail processing and customer experience
- Strengthen practical IPS and IPS.POST system operation skills



## Asian-Pacific Postal College

MOTIVATE - CONNECT - INNOVATE



## International Postal Services Course

21 July – 15 August 2025

### Special Features

- ✓ Field visits to EMS center, mail processing centers, and local post offices
- ✓ Expert-led workshops on sustainability and innovation
- ✓ Dedicated IPS/IPS.POST hands-on training week
- ✓ Pre-course presentations, group discussions, interactive sessions, on-course presentations, and collaborative project activities
- ✓ Cultural exchange and International Food Festival