



ASIAN-PACIFIC  
POSTAL  
UNION

EC 2025 Doc 16  
Published on 20 June 2025

# Integrated Product Plan (IPP) 2026 - 2029

Presentation by Australia

Executive Council Meeting  
Ulaanbaatar, Mongolia  
30 June - 4 July 2025



# Agenda

- 01** Background and importance of the IPP 2026 – 2029
- 02** Overview of the IPP 2026 – 2029
- 03** Key Congress decisions
- 04** The road ahead and IPP 2029 - 2032



# Background and importance of the IPP



The IPP is a key strategic plan to modernise and enhance the UPU's portfolio of products and services to meet market and customer needs. The plan aims to:

## 1. Respond to current and emerging market trends:

- Continued decline in letter volumes and growth of e-Commerce
- Rise of marketplaces such as Temu and Amazon
- Increase in B2B2C movements

## 2. Respond to consumer demand for visibility, convenience and flexibility:

- Tracking, out of home delivery and delivery duty paid (DDP) are in demand features and services

## 3. Develop a simple product portfolio:

- Separation between documents and goods
- Flexibility to add supplementary features
- Respond to changing customs, transport and security requirements

The **IPP 2026 – 2029** has been closely aligned with the **Integrated Remuneration Plan** and **Integrated Quality Plan**, to take a holistic approach to ensuring the relevance and sustainability of international postal services.





# Overview of the IPP 2026 - 2029

The IPP 2026 – 2029 is the third iteration of the IPP since its inception in 2016. It continues to build on the recent changes made at the 4th Extraordinary Congress in Riyadh, Saudi Arabia in 2023.

**The IPP 2026 – 2029 proposes 18 recommendations to enhance the international product portfolio. These are summarized below:**

1. Continue implementation of recommendations from the previous cycle:
  - Defining and developing a proof of delivery supplementary service for parcels
  - Review of liability and indemnity provisions for parcels
2. Improve data (EAD) quality and tracking for postal goods
3. Explore e-Commerce requirements such as:
  - DDP and customs clearance solution
  - Support Posts to explore last mile delivery options
  - Modernise the merchandise return service
4. Continue to leverage technology and consider environmental impacts in the provision of postal services
5. Discontinue E format (bulky) and ECOMPRO parcels
6. Comprehensive review of the Convention Regulations to clearly distinguish between regulations related to goods, and those related to documents





# Key Congress decisions

The following proposals were approved at S7 earlier this year and will be submitted to Congress, as part of **Congress Document 36** for decision.

## 1. Amendments to the Convention:

- Remove the signature requirement for parcels and introduce a proof of delivery service
- Delete bulky letters (E) from the classification of postal items by format
- Revise the weight and dimensions of G format items (increase weight from 500g to 1000g and thickness from 20mm to 30mm)
- Remove all references to ECOMPRO parcels
- Update the name of the “free of charges and fees delivery service” for letters and parcels to “delivered duty paid”

## 2. Proposal of a general nature and related domain work proposals

- Developed to support the implementation of the IPP 2026 - 2029



# The road ahead and IPP 2029 - 2032

Following approval of the IPP 2026 – 2029 at Congress, member countries will need to work together to implement the changes and work towards IPP 2029 – 2032.



## 2025

Approval of IPP 2026 – 2029 at Dubai Congress.

## 2026

Approve subsequent amendments to the Regulations.  
Implement IPP recommendations.

## 2027

Submit revised IPP to the 2027 Extra-ordinary Congress or relevant body determined by Congress.

## 2028

Commence market studies and drafting of IPP 2029 – 2032.

## 2029

Submit IPP 2029 – 2032 to the 2029 Congress.