

ANNUAL REPORT OF THE BUREAU

Paper by the Director of APPU Bureau

1. The year 2012 had been extremely busy year for the APPU Bureau. During this year a total of 15 regular courses were held by the Training Section of the APPU Bureau. In all 233 participants were trained during these courses. In addition 3 special programmes attended by 19 additional participants were held. We also conducted 7 ETPs for 93 participants in Brunei Darussalam, Solomon Islands, Vanuatu and Hong Kong.
2. La Poste-APPU Workshops on “Business Strategies and Models for Postal Operations in Declining Volume of Mail and Activities” and “Security (Aviation) and Customs (EDI and Pre-advice) on Trade, Doha Congress Preparation Meeting, Proposal amendment and discussion” were held from 8-9 and 9-10 February 2012 respectively for 38 participants from 20 countries.
3. UNI-Apro-APPC Joint Seminars were conducted twice. The first one was on 13-14 March 2012 for 20 Participants and the second on 13-14 December 2012 for 22 participants from across the region.
4. In collaboration with EPFL (École Polytechnique Fédérale de Lausanne) with financial support from Swiss Post a workshop on “Postal Sector in the Digital Age: Trends and Strategies to cope with the new e-challenges” was held from 11-16 June 2012 with 41 participants.
5. Two Special programmes for India Post were held on 13-18 February 2012 for 13 Indian Postal Service Probationers and on 17-22 December 2012 for 19 Project Arrow Best Performers.
6. A four-day workshop on IPS/ IPS Light was held from 24 to 27 May 2012. This workshop was attended by 24 participants from 14 countries.
7. A five day EMS Operation and Performance workshop was conducted from 29 October to 2 November 2012. Twenty nine participants from 15 countries attended the workshop.
8. Special Forum on “E-Commerce and Innovation” with sectorial experts, industry participation and senior postal executives were held from 24-25 October 2012 with the Master Class on Innovation on 26 October 2012 as an extension of the forum with 84 participants.
9. This year since 1 January 2013, the Training Section has conducted 11 regular training courses for 141 participants and 3 special programme for 22 additional participants. Five ETPs were conducted in Brunei Darussalam, Hong Kong, Vietnam and Vanuatu for 65 participants.

A special training programme for Philippines Post was conducted on 13-18 February 2013 for 9 participants.

Four workshops were conducted on the following topics:

- QSF from 20-22 February 2013 for 29 participants
- Sustainable Business Model from 1-5 April 2013 for 13 participants
- IPS/IPS Light from 20-24 May 2013 for 20 participants
- Parcel: Quality Performance & Improvement from 10-14 June 2013 for 31 participants.

10. In addition to the activities already undertaken during the current year i.e. 2013 the following are planned:

- 3 more regular courses: PMC, EMS, ETM
- 2 more special programmes: BD, MPO
- EMS Workshop on 16-20 September 2013
- La Poste Seminar on 9-11 October 2013
- E-Commerce & Sustainable Logistics Forum on 18-20 November 2013
- Uni-Apro Joint Seminar on 9-12 December 2013
- UPU Security Workshop in December 2013



**ASIAN-PACIFIC POSTAL UNION
ASIAN-PACIFIC POSTAL COLLEGE**

Asia-Pacific Postal Forum on “e-Commerce & Sustainable Logistics” Bangkok, 18-20 November 2013

**A high level interactive forum
with focus on:**

- **Possible role of postal sector in e-Commerce solutions and support systems;**
- **Sustainable and balanced approach for logistics and supply chain solutions and role of postal services;**
- **Perspectives on reinventing the Posts to meet the evolving expectations of stakeholders from the postal operators.**



**Have you
reserved your
place yet?**



Premium sponsors:



Host sponsor:



Support sponsors:



Who should attend:

- **Postal managers with responsibilities for guiding business strategies in their organizations;**
- **Policy makers for national and organization level approaches to e-Commerce and sustainable logistics;**
- **Regulators;**
- **Logistics service providers from the private sector;**
- **Companies with payment solutions for the web;**
- **e-Commerce portals, customers and users of support solutions provided by Posts and logistics companies;**
- **Industry partners and suppliers;**
- **Consultants, experts, academics etc**

Why should you attend:

- **Growth in e-Commerce is the biggest NEED of the market and sustainable development and logistics have been voted as the topmost CONCERN of people in the Asia-Pacific region in several recent studies and surveys. The forum addresses the opportunity, risks and call for collaborative action from different perspectives.**
- **It brings an excellent opportunity for networking and exploring partnerships and collaboration that are vital for success ;**
- **It offers a rare platform for sharing best practices and updates on trends and strategic options;**
- **The forum is highly interactive and gives you an excellent chance to not just listen to other ideas but also share and refine your own ideas!**

FORUM PROGRAMME OUTLINE

18 November 2013 :		e-Commerce & Sustainable Logistics:
Global overview of e-Commerce and Logistics		<i>Ms Michele Ledger, Cullen International</i>
Combination of case studies from postal operators from the region		<i>Japan Post +India Post +China Post (Invited)</i>
Deutsche Post/DHL Vision on Sustainable Logistics and e-Commerce		<i>Mr Carl Schelfhaut, SVP Deutsche Post DHL Asia Pacific</i>
Combination of case studies highlighting affirmative action and future directions from some advanced postal operators of the region		<i>Dr Sohail Choudhry, EGM, New Zealand Post (TBC)</i> <i>Ms Josefina M. Dela Cruz, CEO, Phil Post (Invited)</i> <i>Singapore Post+ Malaysia Post(Invited)</i>
Presentation by the UPU on the Global Supply Chain Management System Cross-border e-Commerce and what it means for the Postal Service		<i>Mr Harald Weyerich, Director PTC, UPU</i> <i>Mr Zhang Kang, Director of Logistics eBay,</i>
19 November 2013:		e-Commerce & Sustainable Logistics:
E-Commerce and collaborative growth opportunities for Posts		<i>Mr Peter Somers, CEO bpost</i>
E-Commerce and Sustainable Logistics operations with a focus on the future		<i>Mr Alan Barrie, IPC</i>
Evolution of e-Commerce and distribution services		<i>Dr Tim Walsh, Pitney Bowes</i>
Panel discussion on the core issues for e-Commerce and Sustainable Logistics		<i>Panel to be drawn from the speakers and experts above</i>
Technologies for e-Commerce and Sustainable Logistics		<i>Mr David Spottiswood, Neopost</i>
E-Commerce and Philately on a global scale		<i>Mr Glendon Martinez, WOPA</i>
Combination of perspectives, case studies, experiments, technologies for e-Commerce and Sustainable Logistics		<i>Mr Syed GP Rizvi, DG, Pakistan Post(TBC)</i> <i>Mr Phitsanu Wanitchaphol, EVP Thailand Post and Others (Invited)</i>
20 November 2013:		Reinventing the Posts
DHL perspective on the role of Posts and global integrators in the new economy		<i>Mr Thomas Kipp, CEO, DHL Global Mail</i>
Perspectives on Reinventing the Posts		<i>Mr Jeff Sibio, Intermec</i> <i>Mr Bernhard Bukovc, PIP</i> <i>and others (To be confirmed)</i>
Technology as an enabler of reinventing postal business		<i>Mr Edouard Villa, Neopost</i> <i>Mr Richard Hagen, Prime Competence</i>
Other stakeholder perspectives on Reinventing the Posts		<i>To be confirmed</i>



SOCIAL EVENTS

Day 1:

- Lunch sponsored by Crisplant
- River Cruise Dinner sponsored by bpost



Day 2:

- Lunch
- Visit to the Exhibition Area followed by cocktail sponsored by WOPA



Day 3:

- Lunch
- Farewell Dinner sponsored by Thailand Post



Registration: Send an e-mail to admin@appu-bureau.org

Registration Fee :

	<i>Entire Forum with accommodation</i>	<i>Entire Forum without accommodation</i>	<i>One Day of the Forum with accommodation</i>	<i>One Day of the Forum without accommodation</i>
<i>APPU Members and Event Partners</i>	600 US\$	400 US\$	200 US\$	150 US\$
<i>Others</i>	700 US\$	500 US\$	300 US\$	250 US\$

For organizations registering three delegates, a fourth seat will be offered for free.

All registered delegates to the entire Forum to receive a free copy of the volume “Reinventing the Post” on Day 3, thanks to our support sponsor for the Event.



Registration fee can be paid by bank transfer after confirmation by e-mail. In cases where accommodation is not to be arranged by APPC, the registration fee can be paid in cash at the venue on the days of the Event.

Accommodation, airport transfer and local transport

Accommodation will be arranged by the APPC at the TK Palace Hotel near the Forum venue on Chaengwattana Road.

Scheduled airport transfers will be arranged by the APPC. Transportation between the Forum venue and TK Palace Hotel will be arranged by the APPC. *Delegates are free to book their accommodation with a hotel of their choice directly. Delegates staying at other places are expected to arrange for their own transport.*

Forum venue: Asian-Pacific Postal College(APPC),111 Chaengwattana Road, Bangkok 10210. Behind Laksi Post Office

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Our Ref. APPU

APPU Member Countries including Kiribati, Timor Leste, Tonga, Tuvalu and Vanuatu.

Dear Sir,

La Poste is offering to host a seminar on “New Requirements on Postal Supply Chain to Secure Business Opportunities” in Bangkok from 9 to 11 October 2013 and invites your administration to participate. Accordingly preparations have been made and these are as follows:

Main objective

Significant business opportunities are emerging and postal operators should leverage their position to grab them. However their ability to develop their market shares depends on the efficiency of their supply chain. Quality of service and optimized processes are key components for success. Due to safety and security concerns, postal operators must also comply with upcoming requirements in managing their operations. The Seminar is aiming at giving the most advanced information about these requirements as well as sharing experience, challenges and implementing solutions. A roadmap based on their respective challenges will be drafted by the participants so that implementation objectives can be identified while at the same time it will enable them to improve their supply chain efficiency.

Topic

“New Requirements on Postal Supply Chain to Secure Business Opportunities”

The Seminar will be conducted around the following topics and questions which of course are not exclusive of the questions the participants may address as well:

- Aviation security and new requirements: What are the impacts on postal services? What are the targeted achievements? What to do to comply and promote a secure and efficient postal supply chain?
- Advanced electronic information: Why implement such a system? What are the challenges to postal operators and how could this improve the supply chain performance?
- Dangerous goods: How to manage dangerous goods and prevent the introduction of prohibited goods? What are the steps to take to be on the safe side?
- Alarm resolution procedure: What procedures have to be implemented to expeditiously react to any alert during mail conveyance?

Presentations will be delivered by speakers from ICAO, IATA, WCO, US Department of Homeland Security, European Union DG Move and DG TaxUD, EMS Cooperative as well as by DOs from Asia-Pacific region.

There will also be mini sessions or round tables where these matters will be further discussed and debated.

Participation

The Seminar is being planned for senior managers of Asia-Pacific postal administrations (CEOs, deputies or other senior managers in charge of international operations, customs, safety and / or security).

Venue

AMARI Boulevard Hotel, Bangkok, Thailand. Accommodation is at 2,000 Baht net per night. (approximately US\$ 67) which includes American breakfast.

Date

9-11 October 2013 (2.5 days)

Arrangement

- Lunches on all 3 days and dinners for 4 nights will be provided free of charge for all delegates
- Accommodation charges will be paid for one person from each of the 14 LDCs. Other countries and additional delegates from LDCs would need to pay their own accommodation charges
- One return airfare will be paid for each of the 14 LDCs. Other participating countries and additional delegates from LDCs would need to pay their own airfares
- A total allowance of US\$ 75 will be paid to one delegate from each of the 14 LDCs to cover incidentals
- APPU Bureau will arrange a free pick up from and drop off service to the airport for all delegates

We hope that a director or senior manager of your administration will be able to attend. Would you please send your nomination (s) in by 20 September 2013.

Yours faithfully,

Somchai Reopanichkul
Director

The following countries have been classified by the UN as LDCs in Asia-Pacific:

1. Afghanistan
2. Bangladesh
3. Bhutan
4. Cambodia
5. Kiribati
6. Lao
7. Maldives
8. Myanmar
9. Nepal
10. Samoa
11. Solomon Islands
12. Timor Leste
13. Tuvalu
14. Vanuatu