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Implementation of the UPU Projects in Asia Pacific Region

APPU EC online meeting
20 July 2021



UPU projects in Asia Pacific region

- Operational readiness for e-commerce (ORE) projects
- Multi-year integrated projects (MIPs)
- Covid-19 related projects
- South-south and triangular cooperation projects
- Security projects
- QSF project
- Disaster risk management (DRM) projects
- Other projects and activities
- Support to APPC projects

- Physical workshops (2017-2019)
 - 4 for Asia
 - 4 for Pacific
- Remote workshops (2020)
 - 2 for Asia 1 countries
 - 2 for Asia 2 countries
 - 2 for Pacific
- Remote training on new Integrated Quality Reporting System (IQRS) and GMS Star (2020)
 - 5 sessions for Asian
 - 5 sessions for Pacific

- On-site review (2018)
 - 11 countries (10 LDCs + VN)
- Audit missions on UPU quality management certification system (2019):
 - 2 countries (MM & VN)



Result of ORE project implementation — Participation DOs in Asia

AREAS	WHAT	Completed		Partially completed		Not completed	
		#	%	#	%	#	%
Minimum operational requirements	Migration to IPS xxxx or IPS.POST	20	100				
	Process mapping from end to end	12	60	8	40		
	Delivery options	17	85	3	15		
	Integrated Product Plan – Implementation of Step 1	14	70	3	15	3	15
Visibility	Use of PREDES 2.1 & RESDES 1.1	20	100				
	Use of EMSEVT v3 events	20	100				
	Provide EMSEVT v3 elements	14	70	6	30		
	Address data capture from the origin (EMA and EMC)	15	75	5	25		
	Customs data capture (for ITMATT, CUSITM and CUSRSP)	9	45	9	45	2	10
	Participation in the Global Monitoring System (E2E)	11	55	6	30	3	15
Data quality (not earlier than in 2018)	Implement Customs Declaration System (CDS)	10	50	9	45	1	5
	Full exchange of EMSEVT v3 tracking events	16	80	4	20		
	Provision of EMSEVTv3 data elements	14	70	4	20	2	10
	Data element compliance with UPU standards	14	70	4	20	2	10
	Timeliness to return tracking information	14	70	4	20	2	10
Supply chain integration	Exchange of CARDIT/RESBIT 2.1 with airlines	12	60	4	20	4	20
	Receive ITMATT from other designated operators	12	60	4	20	4	20
	Send ITMATT to other designated operators	10	50	6	30	4	20
	Exchange of CUSITM/CUSRSP with Customs	4	20	9	45	7	35
	Security certification against S58 and S59 standards	3	15	10	50	7	35
Reliability	UPU quality of service certification	5	25	6	30	9	45
	Addressing certification against S42 standard	8	40	6	30	6	30
	Service level agreement with airlines and Customs	10	50	8	40	2	10
	Internet-based inquiry system used for all UPU products	16	80	3	15	1	5
	Link quality to remuneration (supplementary remuneration system services, terminal dues)	5	25	7	35	8	40



Result of ORE project implementation — Participation DOs in Pacific

AREAS	WHAT	Complete		Partially completed		Not completed	
		#	%	#	%	#	%
Minimum operational requirements	Migration to IPS xxxx or IPS.POST	10	100	0	0	0	0
	Process mapping from end to end	6	60	4	40	0	0
	Delivery options	6	60	6	60	0	0
	Integrated Product Plan – Implementation of Step 1	7	70	2	20	1	10
Visibility	Use of PREDES 2.1 & RESDES 1.1	10	100	0	0	0	0
	Use of EMSEVT v3 events	10	100	0	0	0	0
	Provide EMSEVT v3 elements	7	70	3	30	0	0
	Address data capture from the origin (EMA and EMC)	7	70	3	30	0	0
	Customs data capture (for ITMATT, CUSITM and CUSRSP)	10	100	0	0	0	0
	Participation in the Global Monitoring System (E2E)	0	0	9	90	1	1
Data quality (not earlier than in 2018)	Implement Customs Declaration System (CDS)	10	100	0	0	0	0
	Full exchange of EMSEVT v3 tracking events	7	70	3	30	0	0
	Provision of EMSEVTv3 data elements	7	70	3	30	0	0
	Data element compliance with UPU standards	4	40	6	60	0	0
	Timeliness to return tracking information	4	40	6	60	0	0
Supply chain integration	Exchange of CARDIT/RESBIT 2.1 with airlines	5	50	0	0	5	50
	Receive ITMATT from other designated operators	7	70	3	30	0	0
	Send ITMATT to other designated operators	7	70	3	30	0	0
	Exchange of CUSITM/CUSRSP with Customs	0	0	10	100	0	0
	Security certification against S58 and S59 standards	2	20	2	20	6	60
Reliability	UPU quality of service certification	0	0	0	0	10	100
	Addressing certification against S42 standard	0	0	9	90	1	10
	Service level agreement with airlines and Customs	2	20	8	80	0	0
	Internet-based inquiry system used for all UPU products	10	100	0	0	0	0
	Link quality to remuneration (supplementary remuneration system services, terminal dues)	7	70	0	0	3	30

- ORE–2021 developments (ORE 2 project)
 - It is the continuation of the ORE project for 2017-2020.
- The main objectives are to help Dos
 - Modernize operational processes and use all available IT standardized tools and E2E systems to implement operational solutions so as to meet e-commerce requirements
 - Contribute to the further growth of the e-commerce market by
 - Enhancing the E2E reliable delivery performance
 - Providing consumers with more visibility through EDI message exchanges, more customer-oriented solutions

➤ ORE 2 for Asia

- Remote workshops: 4 planned, 2 conducted
- Remote evaluation and follow up: 5 DOs planned
- Remote process review: 5 DOs planned

➤ ORE 2 for Pacific

- Remote workshops: 4 planned, 2 conducted
- Remote evaluation and follow up: 5 DOs planned
- Remote process review: 7 DOs planned



Multi-year integrated projects

- Regional project for postal development of least developed countries (LDCs) in the Asia-Pacific region
- Budget for each country: 60,000 CHF
- Completed activities (2017-2020)
 - Procurement of equipment
 - Provision of consultancy services
 - Provision of individual fellowships for training at APPC
 - Provision of fellowships for group training at APPC or in their own countries

- Provide DOs of LDC personal protective equipment (PPE) to combat Covid-19 (2020)
 - UPU budget: 150,000 CHF
 - China Special Fund: 150,000 CHF
 - France Special Fund: 150,000 CHF
 - Japan Fund: 100,000 CHF
 - Swiss Special Fund: 10,000 CHF
- Support designated operators to improve their mail delivery following COVID-19 Pandemic under UPU's Recovery Plan (2021)
 - Beneficiaries: 19 DOs from LDCs, SIDSs and LLDCs
 - Fund from UPU, France and Japan



Contribution during 2017-2020 cycle

- Japan fund (50,000 CHF)
 - Project: Strengthen the postal sector to fulfil its social obligation
 - Beneficiaries: Bhutan, Fiji, Maldives
- China fund (78,400 CHF)
 - APPC training fellowships for all Asian LDCs
- Korea PC donation (200 sets)
 - Beneficiaries: DOs of Pacific countries
- La Poste France Fund (12,400 CHF)
 - Postal development in Afghanistan (Project document under preparation)



Contribution in 2021

- Japan fund (50,000 CHF)
 - Used for Covid recovery plan
- La Poste France Fund (100,00 CHF)
 - Used for Covid recovery plan
- La Poste France Fund (30,00 CHF)
 - Used for APPC

- The Asia Pacific region is the region with the highest available funds for project management
 - 22 beneficiary DOs
 - 36 projects with a total budget of 14 million USD
- The Asia Pacific region is the most active region in terms of project implementation. It is also the region which has seen phenomenal growth in e-commerce and therefore, many projects involve supply chain elements such as Customs and Security, parcel lockers and green vehicles

- The Common Fund marks a significant milestone for QSF and it should continue to develop into a stable and sustainable funding platform for the UPU
- The Common Fund has helped a number of DOs to implement EAD objectives via the deployment of CDS and data capture solutions such as EAD Mobile App and CDS kiosks
- Electronic advance data (EAD) capture, transmission and compliance project (2020)
 - The main aim of this project is to enable the DOs to capture, transmit and attain compliance with UPU EAD requirements ahead of the upcoming regulatory deadline in January 2021
 - Most DOs of developing countries are entitled to this project
 - 31 DOs have participated in this project
 - Procurement of postal equipment for some DOs has been completed

- Joint UPU–WCO postal security capacity building project: countering transportation of dangerous contraband (sponsored by USPS)
 - Workshop for Asia Pacific conducted at APPC (June 2019)
- Postal security pilot audit and certification for Solomon Islands and Vanuatu conducted (August 2019)
- UPU postal security expert reviewer remote workshop conducted in November 2020
- Remote security certification in 2021
 - Myanmar
 - Thailand
 - ...



- Workshop on disaster risk management (DRM) for Asia Pacific at APCC (November 2019)
- DRM National projects (sponsored by Japan)
 - Bangladesh
 - Bhutan
 - Kiribati
 - Lao PDR
 - Nepal
 - Papua New Guinea
 - ...

- Digital financial services and financial inclusion workshop at APPC (June 2017)
- International postal financial services for Pacific (2018)
- Workshop on digital transformation and diversification of postal services at APPC (2018)
- Special workshop on computerization of international mail accounting using IPS.POST in Samoa (February 2019)
- Regional project on postal development at Small Island Developing States (2019-2020)

- Training activities (physical/virtual) conducted UPU
 - Customs declaration system (CDS)
 - Electronic advance data (EAD)
 - .Post
- Activities funded by China
 - Training Programme on promoting trade facilitation, Nanning, China (Sep 2018)
 - Training Programme on Post Cross-Border Business Development and Cooperation under the Framework of the China–ASEAN Free Trade Area, Shijiazhuang, China (Aug 2019)
 - UPU Global Conference on Cross-border Cooperation in an Ecommerce World will held in Xiamen, China (Nov 2019)

- Provision of computers and furniture for APPC
 - 2019: 30,600 CHF
 - 2021: 30,000 CHF (France fund)
- Provision of guest speakers/lecturers/experts for APPC
 - Training courses/Workshops/seminars
 - Remote/in person
- Allocation of fellowships for training at APPC
- Grant of group training fellowships in the beneficiary countries

- ORE budget (38,500 CHF)
 - Fellowship for 7 Interactive online training programmes (IOTPs)
- China Fund budget (55,000 CHF)
 - Fellowship for 10 IOTPs
- Other budget
 - ...



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Thank you