

# APPC

## Asian-Pacific Postal College

Motivate

Connect

Innovate



## Supply Chain Management

The future of the Post lies in E-Commerce business as the letter mail volume has been decreasing and the parcel traffic has been increasing and the huge demand for the E-Commerce items in the market. The objective of the workshop is to impart knowledge on all the aspects of Supply Chain, how to strengthen the Supply Chain and achieve operational excellence so that post will become a leader in the E-Commerce Market. To provide skills and tools to achieve the service standards at each stage of the Supply Chain. This Course is led by the APPC Course Director Ms Padmagandha Mishra.

Concepts related to  
Supply Chain

E-Commerce and  
Role of Posts

Reverse Logistics

Fulfillment Centers

Employee  
Engagement

Innovation amidst  
Disruption

E-Commerce and  
SCM

Total Quality  
Management

Service Standards



Ms Padmagandha Mishra, who joined APPC in 2019, will be the Course Director for the **Supply Chain Management Workshop**. With a background in India Post she has vast experience working in the operations as well as in Policy making in national and international postal sector. Before joining APPC she was working in India Post as Director International Relations and Global Business. She has very good knowledge of UPU, APPU and other multilateral organisations

# APPU

## Asian-Pacific Postal Union

taking posts into the future

