

Annex 1.2 Leadership Management

Objectives:

The aim of this workshop is to develop employees' capacities to perform appropriate tasks within their organization, focus on smooth transitioning into new role, build core skills, identify the manager's responsibilities for achieving results, build and work with successful teams and overcome challenges with confidence. Apart from this, it is designed to help managers be more effective in all forms of communications and convey ideas in ways that drive relationships with leaders and team members.

Who should attend?

Senior and Middle level Managers, Officers who are in the leadership role in Operations in the field or responsible for policy making at Headquarters. Other managers who are keen on this knowledge field can also benefit from the special program.

Duration: 5 Days

Outlines:

- The challenges of leadership in the postal industry today
Engagement and communication – a better place to work
- Identifying potential future leaders, developing talents and building motivated careers – innovating to shape our future
- Listening to lead more effectively – coaching skills and building a coaching culture across the whole organisation
- Bringing the ideas together in action plan
- Team activities to know the best practices and bringing out new ideas

Agenda:

- Day 1 Leadership Management-What is Leadership, what is Management, What difference can it make
- Day 2 Building a Customer focused, Service Improvement learning Culture.
- Day 3 Leading Innovation in the age of disruption- enabling and driving an innovative organisation.
- Day 4 Leading Change and Transformation, bringing your people with you.
Team Building.
- Day 5 Developing Future Leaders