

Tuesday 3rd December

Enabling digital transformation

08:00	Registration
08:30	Formal Welcome Mr LIN Hongliang, Secretary General, Asian-Pacific Postal Union (APPU)
08:45	Objectives and Introductions Mr Derek Osborn, Moderator
09:15	Strategic Directions
	<ul style="list-style-type: none">• Japan Post – Mr Akio Miyaji, Executive Director• POS Malaysia – Mr Saravanan Ramasamy, The Group Head, Product, Pricing & New Business• Thailand Post – Ms Ariya Thongbai, Head of international Business• Roundtable discussions and panel Q and A
10:45-11:15	Group photo and coffee/tea break
11:15	Digital transformation journey <ul style="list-style-type: none">• China Post – Ms ZHAO Xiufeng –Director, Marketing Division• Cambodia Post – Mr Uch Phourith, International Relation, Business Development and Marketing• Roundtable discussions and panel Q and A
12:45-14:00	Lunch and networking (Glass house, 5Fl.)
14:00	Improving postal services with technology applications <ul style="list-style-type: none">• DHL – Mr Carl Schelfaut, Reginal Head Asia Pacific• UPU Postal Technology Centre – Mr David Avsec, Account and Products Coordinator PTC• PRIME – Ms Cinzia Neri, Head of PRIME• Roundtable discussions and panel Q and A
15:30-16:00	Coffee/tea break and networking
16:00	Latest technology ideas and solutions <ul style="list-style-type: none">• Bluecrest – Mr Stefan Berndt, Director Business Development Sortation Solutions, Europe & APMEA• Escher Group – Mr Nick Manolis, Chief Executive Officer• SWIP BOX – Mr Thomas Fugl, Chief Sales Officer
16:45	Technology “showcase” – visiting booths
17:45	Transport from hotel lobby
19:00	Networking dinner – River dinner cruise through central Bangkok

Wednesday 4th December

09:00	<p>Asian-Pacific Regional Priorities</p> <ul style="list-style-type: none"> ● New Zealand Post – Mr Jay Thng VP Asia & Europe ● Sri Lanka Post – Mr Thusitha Hulangamuwa, Deputy Postmaster General Development ● APP – Mr Gary Carroll, Managing Director – Regional priorities ● Roundtable discussions and panel Q and A
10:45-11:15	Coffee/tea break and networking
11:15	<p>Developments in croee border e-commerce</p> <ul style="list-style-type: none"> ● IPC – Mr Mark Harrison, Head of Markets – Cross-border shopper survey for Asia ● State Post Bureau of China – Ms LI Hui, Deputy Director of Universal Postal Service Research Division ● Maldives Post - Mr Ahmed Shafeeq, Managing Director ● Roundtable discussions and panel Q and A
12:45-14:00	Lunch and networking (Glass House, 5Fl.)
14:00	<p>Innovation, Network development and financial inclusion</p> <ul style="list-style-type: none"> ● UPU Postal Technology Centre – Mr David Avsec, Account and Products Coordinator PTC ● Eurogiro – Mr Dame Damevski, Chief Commercial Director ● Pakpobox – Mr Christian Secci, Co-Founder, Chief Executive Officer ● Panellist - Macao Post – Mr Gregory Sun, Department Head of Postal Operations ● Kyburz – Mr Thomas Luscher, Managing Director
15:30-16:00	Coffee/tea break and networking
16:00	<p>Final Roundtable and Plenary Discussions – Ms Yu Yan</p> <p>Key topics from the forum Environmental and business sustainability challenges Creating a new exciting future for our customers</p>
17:30	<p>Conclusion and <i>final summary</i> of the forum – Mr Derek Osborn</p>
18:00	Close
19:00	Cultural Gala Dinner and APPU Regional Awards (Surasak I, 11Fl.)

